Sakai & Collaborate Support

Phone: 831-656-2020 - DSN: 756-2020 - Email: clehelp@nps.edu

Rules for Test-Taking in Sakai

1. Only have ONE browser tab, the Sakai test, open in one browser at a time. If you need to have another internet window open for reference, use another browser. In other words, if you're taking the test in Chrome, have your reference page open in Firefox or Internet Explorer.
2. Sakai automatically logs you out after 60 minutes of inactivity, and it doesn't count test entries as activity, so save your work often!
3. For essay questions, it's a good idea to write your questions out in Word or NotePad and copy/paste into the test text box.

For non-emergency assistance, please use the help pages below:

Sakai

The Naval Postgraduate School Collaborative Learning Environment (CLE) is an interactive portal designed to support the learning and research activities of the Naval Postgraduate School and its strategic partners.

Sakai can be accessed at https://cle.nps.edu with your NPS credentials.

Sakai Community Wiki

Collaborate

Collaborate is a web based collaboration system that supports Video and Voice over IP, text chat, an interactive white board, application sharing and document sharing.

NPS users can use Collaborate to:

• Distribute class content to distance learning students around the world
• Collaborate with NPS and Non-NPS users in other locations
• Record class sessions and lessons for time shifted viewing

Main Support Page
Zoom

Zoom is a cloud video conferencing tool that works from either an installed client or from within your browser. It is another web conferencing tool we are adding to enhance teaching and learning at NPS.

Like Collaborate, Zoom is easily incorporated into Sakai courses to be used for conducting lectures. By default, students and guests do not need a Zoom account, but instructors will need to have an NPS-associated account set up to create and administer Zoom meetings. If you would like a Zoom account, please contact the CLE helpdesk at clehelp@nps.edu. For more information, please visit the Zoom Information pages, or call the CLE helpdesk at 831-656-2020.

CLE Blog - New every Tuesday!

Blog Posts

Blog: Students using Collaborate on NMCI
created by
Fertig, April - Contractor, Creek
Technologies
about 4 hours ago
Sakai CLE & Collaborate

Blog: Announcing Sakai Classified!
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Feb 25, 2020

Blog: Attention Collaborate Users on Mac
OS!
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Feb 10, 2020

Blog: End of Life for Blackboard Collaborate

created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Feb 04, 2020

Blog: FAQ - What do I do if I can't find my
course in Sakai?
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Jan 28, 2020

Blog: Managing the Left Menu in your
Sakai Course
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Jan 21, 2020

Blog: Instructors using Zoom - Your
Storage Choices
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Jan 14, 2020

Blog: Welcome to NPS Winter 2020
Quarter!
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Jan 07, 2020

Blog: Do you need a CLE Tutorial?
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Dec 17, 2019

Blog: Instructors using Zoom: Did you know that you can turn off the "Join Chime?"
created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Dec 10, 2019

Blog: COLLABORATE USERS ON MAC OS created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Nov 26, 2019

Blog: Monitoring your Course Activity with the Statistics Tool created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Nov 19, 2019

Blog: Instructors - Want to Learn More About Lessons in Sakai? created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Nov 05, 2019

Blog: DL Students - Volunteers Needed to Help Me Test! created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Oct 22, 2019

Blog: Please join us for a 90-minute Sakai 19 Instructor Training! created by
Fertig, April - Contractor, Creek
Technologies
Sakai CLE & Collaborate Oct 15, 2019

More Tech Help!
Technology Assistance Center main page
NPS Password
SharePoint
TAC Self-Help Wiki
Training
Webmail

Popular Questions

Please log in to view questions