Sakai & Collaborate Support

Phone: 831-656-2020 - DSN: 756-2020 - Email: clehelp@nps.edu

Rules for Test-Taking in Sakai

1. Only have ONE browser tab, the Sakai test, open in one browser at a time. If you need to have another internet window open for reference, use another browser. In other words, if you’re taking the test in Chrome, have your reference page open in Firefox or Internet Explorer.
2. Sakai automatically logs you out after 60 minutes of inactivity, and it doesn’t count test entries as activity, so save your work often!
3. For essay questions, it’s a good idea to write your questions out in Word or NotePad and copy/paste into the test text box.

For non-emergency assistance, please use the help pages below:

Sakai

The Naval Postgraduate School Collaborative Learning Environment (CLE) is an interactive portal designed to support the learning and research activities of the Naval Postgraduate School and its strategic partners.

Sakai can be accessed at https://cle.nps.edu with your NPS credentials.

Sakai Community Wiki

Collaborate

Collaborate is a web-based collaboration system that supports Video and Voice over IP, text chat, an interactive whiteboard, application sharing and document sharing.

NPS users can use Collaborate to:

- Distribute class content to distance learning students around the world
- Collaborate with NPS and Non-NPS users in other locations
- Record class sessions and lessons for time-shifted viewing

Main Support Page
Zoom

Zoom is a cloud video conferencing tool that works from either an installed client or from within your browser. It is another web conferencing tool we are adding to enhance teaching and learning at NPS.

Like Collaborate, Zoom is easily incorporated into Sakai courses to be used for conducting lectures. By default, students and guests do not need a Zoom account, but instructors will need to have an NPS-associated account set up to create and administer Zoom meetings. If you would like a Zoom account, please contact the CLE helpdesk at clehelp@nps.edu. For more information, please visit the Zoom Information pages, or call the CLE helpdesk at 831-656-2020.

Teams

Microsoft Teams is the digital hub that brings conversations, content, assignments, and apps (especially other Microsoft products) together in one place.

Microsoft Teams Page

CLE Blog - New every Tuesday!

Blog Posts

Blog: Latest CLE Updates created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Mar 17, 2020

Blog: A little humor for the end of a long week... created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Mar 13, 2020

Blog: Students using Collaborate on NMCI created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Mar 03, 2020

Blog: Announcing Sakai Classified! created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Feb 25, 2020

Blog: Attention Collaborate Users on Mac OS! created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Feb 10, 2020

Blog: End of Life for Blackboard Collaborate created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Feb 04, 2020

Blog: FAQ - What do I do if I can't find my course in Sakai? created by Fertig, April - Contractor, Creek Technologies Sakai CLE & Collaborate Jan 28, 2020

Blog: Managing the Left Menu in your...