Using Zoom in a Browser? Here's what you need to know:

If you've been using Zoom, you know that it works best in the downloaded desktop client. You've read that and heard it from your teachers and classmates, but if you can't download the app, you're kind of stuck. In most locations using the NMCI (Navy Marine Corps Intranet), the Zoom application is something that you won't be allowed to download and use. The other branches have similar restrictions, but it varies by location, so I can't guarantee your situation. You won't be able to use your computer's sound and you won't be able to participate in breakout rooms (if your professor uses them) but those shouldn't be deal-breakers.

If you have to use the browser version, here are some tips.

1. Use Firefox if at all possible.
2. This chart shows that Chrome will support all of the features of Zoom, but we've found that the Share window is grayed out on Chrome on NMCI, so that may not work for you. This come from the site https://support.zoom.us/hc/en-us/articles/214629443-Zoom-Web-Client

Features Across Browsers

	Chrome	Firefox	Safari	Edge	Internet Explorer
Share Video	✓	✓	✓	✓	
Share Screen	✓	✓		✓*	
Join Computer Audio	✓				
Join Audio by Phone	✓	✓	✓	✓	✓
Meeting Host Controls	✓	✓	✓	✓	✓
View Shared Video	✓	✓	✓	✓	
View Shared Screen	✓	✓	✓	✓	✓

3. Edge may work in some locations also, so feel free to try that.
4. If your location lets you use Chrome with no grayed out problem, you may also be able to use your computer sound and not have to dial in.
5. If you're told you can't use Firefox, ask again. I haven't run into a location yet that won't load it if you ask.
6. Let your instructor know you're on a browser. If they are planning on using breakout rooms, that will affect their lesson plan.
7. If your location allows, you can also connect using a smartphone, and it's a surprisingly good user interface for the small real estate size.
8. If you want to test anything out with us, shoot us an email at chehelp@nps.edu!
9. For more information, you can go to https://support.zoom.us/hc/en-us/articles/214629443-Zoom-Web-Client