Are you using the right Zoom account?

- **WHY DOES IT MATTER?**
  - You MIGHT have both a Zoom for Government (ZfG) account and a personal Zoom account.
    - Your ZfG account must not be used for personal activities.
    - Your personal Zoom account must not be used for NPS, DOD, or Federal Government business.
  - It can be hard to tell which one you are signed in to.
  - It's very important that you know how to tell, and to use the right account.

- **HOW TO TELL:** The method depends on whether:
  - You are signed in to either of your accounts.
  - You are using the Zoom App or a Web Browser.
  - You might have to check BOTH the App and your Browsers.

- **In The Zoom App, BEFORE you sign in:**
  - Sign-in screen has a drop-down menu above the email field.
  - Choose between zoomgov.com and zoom.us BEFORE you enter your email and password.
  - See screenshots below.
  - **NOTE:** If your Zoom App does not have the zoomgov.com option, please [click here for instructions].

<table>
<thead>
<tr>
<th>Desktop App Sign In Screen</th>
<th>iOS Sign In Screen</th>
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<tr>
<td><img src="image1.png" alt="Desktop App Sign In Screen" /></td>
<td><img src="image2.png" alt="iOS Sign In Screen" /></td>
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- **In the Zoom App, AFTER You’ve Signed In**
  - Look at Zoom App Home Screen. (Windows and Mac desktop apps are slightly different.)
  - See screenshots below.

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<th>Desktop App: Windows</th>
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**iOS, AFTER You've Signed In:**

- Web Browser:
  - Before Sign In, the Zoomgov.com page is very obvious.
  - After sign in, look for FedRamp logo in upper left of the web page, and "zoomgov" in the URL.
  - See screen shot below:

| Zoomgov in Browser (Signed IN) | Zoomgov in Browser (Not signed in) |