Are you using the right Zoom account?

- WHY DOES IT MATTER?
  - You MIGHT have both a Zoom for Government (ZfG) account and a personal Zoom account.
    - Your ZfG account must not be used for personal activities.
    - Your personal Zoom account must not be used for NPS, DOD, or Federal Government business.
    - It can be hard to tell which one you are signed in to.
    - It's very important that you know how to tell, and to use the right account.

- HOW TO TELL: The method depends on whether:
  - You are signed in to either of your accounts.
  - You are using the Zoom App or a Web Browser.
  - You might have to check BOTH the App and your Browsers

- In The Zoom App, BEFORE you sign in:
  - Sign-in screen has a drop-down menu above the email field.
  - Choose between zoomgov.com and zoom.us BEFORE you enter your email and password.
  - See screenshots below.
  - NOTE: If your Zoom App does not have the zoomgov.com option, please click here for instructions.

- In the Zoom App, AFTER You’ve Signed In
  - Look at Zoom App Home Screen. (Windows and Mac desktop apps are slightly different.)
  - See screenshots below.
iOS, AFTER You've Signed In:

- Web Browser:
  - Before Sign In, the Zoomgov.com page is very obvious.
  - After sign in, look for FedRamp logo in upper left of the web page, and "zoomgov" in the URL.
  - See screen shot below:

| Zoomgov in Browser (Signed IN) | Zoomgov in Browser (Not signed in) |
FedRamp Logo indicates Zoomgov

PERSONAL
Profile
Meetings
Webinars
Recordings
Settings

Zoomgov in web browser

URL indicates zoomgov.com