### Are you using the right Zoom account?

**WHY DOES IT MATTER?**
- You MIGHT have both a Zoom for Government (ZfG) account and a personal Zoom account.
  - Your ZfG account must not be used for personal activities.
  - Your personal Zoom account must not be used for NPS, DOD, or Federal Government business.
- It can be hard to tell which one you are signed in to.
- It's very important that you know how to tell, and to use the right account.

**HOW TO TELL:** The method depends on whether:
- You are signed in to either of your accounts.
- You are using the Zoom App or a Web Browser.
- You might have to check BOTH the App and your Browsers

**In The Zoom App, BEFORE you sign in:**
- Sign-in screen has a drop-down menu above the email field.
- Choose between zoomgov.com and zoom.us BEFORE you enter your email and password.
- See screenshots below.

**NOTE:** If your Zoom App does not have the zoomgov.com option, please [click here for instructions].

<table>
<thead>
<tr>
<th>Desktop App Sign In Screen</th>
<th>iOS Sign In Screen</th>
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<tbody>
<tr>
<td><img src="image1.png" alt="Desktop App Sign In Screen" /></td>
<td><img src="image2.png" alt="iOS Sign In Screen" /></td>
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</table>

**In the Zoom App, AFTER You’ve Signed In**
- Look at Zoom App Home Screen. (Windows and Mac desktop apps are slightly different.)
- See screenshots below.

<table>
<thead>
<tr>
<th>Desktop App: Windows</th>
<th>Desktop App: Mac</th>
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<tr>
<td><img src="image3.png" alt="Desktop App: Windows" /></td>
<td><img src="image4.png" alt="Desktop App: Mac" /></td>
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</table>
iOS, AFTER You've Signed In:

- Web Browser:
  - Before Sign In, the Zoomgov.com page is very obvious.
  - After sign in, look for FedRamp logo in upper left of the web page, and "zoomgov" in the URL.
  - See screen shot below:

| Zoomgov in Browser (Signed IN) | Zoomgov in Browser (Not signed in) |
FedRamp Logo indicates Zoomgov

PERSONAL
- Profile
- Meetings
- Webinars
- Recordings
- Settings

zg.gov in web browser

URL indicates zg.gov.com

Zoom for Government

Find us on the FedRamp Marketplace

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