

CLE Basics

Feb 26, 2019

Let's start with some basics:

1. How to get a hold of us:
 - a. We man the phones from 0700-1700 Monday through Friday Pacific time - 831-656-2020
 - b. Or send an email to us at clehelp@nps.edu – this will create a ticket for us
2. What we do:
 - a. Sakai Support
 - i. Instructor and student orientation and training
 - ii. Create Courses
 - iii. Update course rosters
 - iv. Troubleshooting and maintenance.
 - b. Collaborate Support
 - i. Troubleshoot issues
 - ii. Instructor and student orientation and training
 - c. Zoom Support
 - i. Troubleshoot issues
 - ii. Instructor Orientation and training
3. [More information on the NPS Wiki](#)

Stay tuned for more information dropping every Tuesday